



## KRA COMMUNIQUÉ

CVL/OPS/INTERM/GENRL/23-160

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### **Aadhaar Validation on CVL KRA for KYCs on HOLD**

Attention of Intermediaries is drawn to SEBI Circular SEBI/HO/MIRSD/SEC-5/P/CIR/2022/100 dated July 27, 2022 where KRAs are directed to commence validation of all KYC records (where Aadhaar is OVD) with effect from November 01, 2022 and all existing records within 180 days from November 01, 2022.

Aadhaar validations using Aadhaar XML files are already being conducted for Offline eKYC and Digilocker mode. For KYCs in Physical mode (0) and Online Mode (3), Intermediaries are advised to either upload clear Aadhaar copies with readable QR codes or upload E-Aadhaar as per guidelines mentioned in communicate 152. If the Aadhaar QR is not readable, the investor Aadhaar cannot be validated, and the KYC shall subsequently be put on HOLD.

For KYCs on HOLD, to enable correction of the deficiencies, CVL has introduced a new feature that allows investors to directly visit the validation portal link provided by CVL and submit the necessary information to enable validation of their KYC record.

Investor can submit the details required for validation on the below link:

**[https://validate.cvlindia.com/CVLKRAVerification\\_V1/](https://validate.cvlindia.com/CVLKRAVerification_V1/)**

**If the address provided in KYC details matches with the address in the investor's Aadhaar, only then the Aadhaar can be validated using the validation portal link.**

The intermediaries are therefore advised to ensure that the investor's address provided for KYC is the same as the investor's Aadhaar address, where Aadhaar is being used as OVD (officially valid document). The afore-mentioned link can also serve to validate the investor's mobile number and email ID.

Intermediaries are requested to share the above information with their clients. Intermediary/Investor queries related to this communicate may be addressed to [cvlhelpdesk@cdslindia.com](mailto:cvlhelpdesk@cdslindia.com) through respective intermediary.

Sd/-

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